



David L. Dibert

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CAREER OBJECTIVE

Serve as the CTO or Sr VP in a company using Internet technologies. Especially qualified in providing leadership and technology vision to provide innovative business solutions.

SKILLS OVERVIEW

Excellent technical and leadership skills in Internet technology and networking. Have a breath of technical knowledge in Voice over IP (VoIP), SIP, data communications, security, Linux, and IT infrastructure. Designs always take into consideration application performance, reliability, support, usability, and keep both the end-user and the business plan in mind. Experienced troubleshooter and accustomed to developing proof-of-concepts using new technologies. Am always current on new technologies and apply the latest technologies to business solutions. Enjoy working with standards bodies and technology consortiums like the W3C and the IETF.

Have excellent interpersonal skills and enjoy working with people. Experienced cross-functional team leader, large scale project manager, product/marketing manager, technical trainer, and personnel manager. Comfortable and experienced working with vendors, customers, and the press. Accustomed to working with international customers. Enjoy building business relationships and assisting in due diligence reviews. Always think big and out-of-the-box. An energetic, enthusiastic, and dedicated team player. Experienced working in a large company (GE for 17 years), a medium size company (Patton Electronics for 7 years), and in a rapidly growing hi-tech company (BroadSoft).

WORK EXPERIENCE

06/06 - Present Sr. Director, Global Technical Assistance Centers, BroadSoft, Gaithersburg MD

Lead BroadSoft's Global Technical Assistance Centers in the USA, Canada, Australia, and Europe.

12/99 – 06/06 Director, Technical Services & MIS, Patton Electronics, Gaithersburg MD

Leader of the Technical Services and MIS for Patton Electronics. Lead and direct international teams with reports located in the USA, Mexico, UK, Lebanon, and Switzerland.

Responsibilities:

- Technical Support – Support the wide range of Patton products around the world. Includes working closely with all areas of the business, end users, OEMs, large distributors, large Telcos, and resellers.
- MIS – Oversee company infrastructure, network, ERP system, PBX, VoIP, web site, shopping carts, etc...
- Product Validation – Application testing and beta field trials of newly developed products and solutions.
- Services – Product management and pricing of services.
- Solutions – Apply Patton and third-party products to business solutions.
- Executive – Business development and due diligence of new partnerships and opportunities. Assist in defining technology and business requirements for new product offerings.

Key accomplishments:

- Led a large multi-million development and implementation of a Linux-based ISP in Africa.
- Sold and implemented in-country warranty services for a multi-million contract with a large Telco in Mexico.
- Designed and implemented the complete replacement of the company IT server infrastructure.
- Introduced warranty services which increased the company profitability and customer satisfaction.
- Key person in due diligence and acquisition of the digital product line from Digi International.
- Provided vision, strategy, and leadership for many new company initiatives.

1/96 - 11/99 Manager, Internet Architecture & New Technologies, GE Information Services

Led the team of Internet developers that provided technology and architectural direction across the engineering organization. Developed GE's intranet and extranet solutions which consisted of secure e-mail, directory services, bulletin boards, document management, and product catalogs. Served as the technology evangelist for XML and Java which enabled companies to do B2B electronic commerce over the Internet. Served as the GE Advisory Council representative on the W3C and lead the implementation of two RosettaNet solutions. Worked with Business Development and senior GE management as I led the technical evaluations for several GE due diligence reviews.

Key accomplishments:

- Directly responsible for GE's involvement in the World Wide Web Consortium (W3C).
- Led the development of the GE Information Services Intranet which was in the news as one of the first successful web-based intranet solutions.
- Interviewed by Communications Week, PC Week, and Web Week for various articles on Intranets that were developed by my team. I was quoted in Netscape press releases.
- Lead the implementation of two pilot RosettaNet.org solutions which made several large press releases.
- Designed and implemented PetroWeb, one of the first data collection and reporting solutions for the petroleum industry to leverage web-based technologies.
- A key player on the team that took GEIS from traditional mainframe EDI VAN platform to a UNIX-based Internet and web-based architecture.

12/92 - 12/95 Manager, Messaging Engineering, GE Information Services

Development Manager and QA/Test team leader where an emphasis was placed on quality and test automation. Worked with Marketing, Operations, Client Services, and the customers to determine the development needs. Development used Object-oriented design methodologies and implementation was in C++.

Key accomplishments:

- Worked with Netscape and Software.Com to deploy one of Netscape's first e-mail services.
- Significantly contributed to the development of an Internet service for small businesses: GEBusinessPro.com
- Directed the deployment of the first Netscape Personal Edition self-registration service at UUNet used by GEBusinessPro. This CD self-registration service was later acquired and used by UUNet's dial-up service which was later used as a basis to implement Microsoft's MSN service registration.

08/88 - 11/92 UNIX Program Manager, GE Information Services

Key leader in a large scale RFP process to select a vendor to supply UNIX infrastructure for GE's commercial operations. Assisted in the corporate UNIX roll-out and lead the UNIX training and deployments in Australia.

02/86 - 07/88 Design Engineer, GE Information Services

Developed pSOS embedded systems firmware in C to control IBM mainframe storage devices.

07/83 - 01/86 Systems Analyst, GE Information Services

Designed and developed a UNIX sockets-like interprocess communications C library to support third-party service providers such as Dow Jones™ and Easy Sabre™ to introduce the first on-line graphical multi-player games on GENie including Air Warriors™ (the leader of on-line services long before AOL, MSN, and Yahoo existed).

EDUCATION

Shippensburg University, Shippensburg, PA May 1983 - B.S. in Computer Science, Systems Programming

ACTIVITIES AND INTERESTS

Married and have three children ages 6, 14, and 18. Prefer a position in the Gaithersburg, Maryland vicinity. Enjoy SCUBA diving, golf, ranching, skiing, travel, photography, rock climbing, rappelling, camping, and working with people. Serve faithfully on the leadership team of a local church and oversee the worship ministries, administrative and technical areas of the church. On-line endorsements are available at <https://www.linkedin.com/in/dibert> Additional references are available upon request.